```
Set     Items    Description
S1     494046    REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR
                   ON(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-
                   W)TIME OR JIT
S2     895414    STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?
                   OR SALE? ?
S3    1217553    CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?
S4     354264    AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-
                   STOCK
S5    1050935    LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-
                   TA OR MINIMUM OR MAXIMUM OR MIN()MAX
S6     361132    DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE
S7     334951    NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR
                   TRANSMIT OR SEND OR EMAIL OR E()MAIL OR ELECTRONIC()MAIL OR -
                   BULLETIN()BOARD
S8    1161282    MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-
                   OM? ?
S9      64964    (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER)(1W)(COMME-
                   RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
                   DERING)
S10     70800    S2(2N)S3
S11      2377    S10(5N)S1
S12     34509    S7(10N)S8
S13        72    S11(S)S12
S14        22    S13(S)(S4 OR S5 OR S6)
S15         1    S14(S)S9
S16        22    RD S14 (unique items)
S17        15    S16 NOT PY>2001
? show files
File  15:ABI/Inform(R) 1971-2004/Nov 09
          (c) 2004 ProQuest Info&Learning
```

17/3,K/2
DIALOG(R)File 15:ABI/Inform(R)

02065861 60802502
Ain't nothing like the real thing
Hoffman, Constantine Von
CIO v13n22 PP: 96-106 Sep 1, 2000
ISSN: 0894-9301 JRNL CODE: CIO

ABSTRACT: **Real – time inventory management** capability lets a company
constantly track every product it sells from when it's manufactured, or
when it arrives in its warehouse, to when it **hits** the buyer's door. Some
websites have done the necessary back-end integration to be able to tell
their customers the truth about whether a product is **in**   **stock** . But many
have had to resort to workarounds that fall far short of offering real-time
information. Companies now get orders in many different ways - phone,
websites, **e – mail** , fax or in-person at brick-and-mortar **stores** -
making it harder to ensure that inventory information is accurate.

17/3,K/8
DIALOG(R)File 15:ABI/Inform(R)

00883703 95-33095
BusinessWorks
Leach, Lynne
Management Accounting v76n1 PP: 52-53 Jul 1994
ISSN: 0025-1690 JRNL CODE: NAA
WORD COUNT: 1029

...TEXT: can be assigned a unique ID number.

The order entry program allows for an unlimited **number** of quotations,
orders, and invoices. It **automatically** **updates** accounts receivable,
 inventory **control** , and job cost. In addition, quotes or orders are
converted immediately to sales invoices. You...

17/3,K/9
DIALOG(R)File 15:ABI/Inform(R)

00798717 94-48109
**Determination of near optimal stock levels for multi-echelon distribution
inventories**
Masters, James M
Journal of Business Logistics v14n2 PP: 165-195 1993
ISSN: 0735-3766 JRNL CODE: JBL
WORD COUNT: 8676

TEXT: Managers are under increasing pressure to reduce inventories at all
 levels . Lower inventory investment can lead to higher asset productivity
and to greater return on investment...

... chemical industry over the period from 1970 to 1987.(1) The apparent
success of the " **Just** **in** **Time** " approach to **inventory** **control** in the
production environment has sent management looking for ways to make similar
dramatic reductions in post-production distribution inventories. Firms have

developed "Quick Response" and "Direct **Store** Delivery" systems(2) to
send frequent, small replenishment shipments to retail locations in an
attempt to emulate the Just-in...

... period as a result of implementing a quick response inventory approach
that greatly increased item **availability** at retail stockage points.(3)
However, the inventory theoretic basis for these systems has not...

... well developed. How much total inventory is required in such a system?
How should this **quantity** be allocated across locations? What is the
appropriate trade-off between reduction in inventory and...

17/3,K/12
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

00644495 92-59435
Technology Trends in Retail: An Executive Overview
Anonymous
Chain Store Age Executive v67n10 (Section 2) PP: 3-16 Oct 1992
ISSN: 0193-1199 JRNL CODE: CSA
WORD COUNT: 2994

...TEXT: to use them. These terminals are particularly promising because
they can be applied in a **number** of different ways in retail: in the DC;
in route accounting; and at the store **level** , in combination with
electronic shelf tags. In this application, the terminals are used to read
the shelf tags, count the inventory, and **automatically transmit** that
information to an **inventory management** system.

Other newer technologies are trending upward as well. Some 28 percent of
retailers are...

17/3,K/13
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

00579133 91-53480
Small World
Kernaghan, Sue
Telecom World PP: 20-22 Sep 1991
ISSN: 0963-0597 JRNL CODE: POT

...ABSTRACT: center at BT North America is the nerve center of the world's
most far- **reaching** managed data network, BT's Global Network Services
(GNS). GNS is a one-stop-shopping global network service that offers
connectivity, together with network **management** and support - plus such
applications as **electronic mail** , electronic data interchange, and
electronic transaction services - to the world's business community. The
control...

... every day. Multinationals are able to manage state-of-the-art business
practices, such as **just** -in- **time** manufacturing, flexible **management** of
inventory , and very short production runs, on an international scale with
real-time information via a...

17/3,K/15

00263057 85-03490
Software for Retailers Covers Broad Operations Spectrum
Anonymous
Chain Store Age Executive v60n12 PP: 62-68 Dec 1984
ISSN: 0193-1199 JRNL CODE: CSA

...ABSTRACT: manage inventory better. Advanced Business Computing Corp. has
released a new version of its Retail **Sales** and **Inventory Management**
System, which can be **updated automatically** to include daily sales
performance. Fujitsu Systems of America has a Store **Level** System that
provides department/class validation and credit authorization. Superex
Business Software offers a package...

17/TI/1
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Haht touts demand chain management

17/TI/2
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Ain't nothing like the real thing

17/TI/3
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Pricing and cybersales

17/TI/4
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Software for accountants

17/TI/5
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Catalogers explore the Internet

17/TI/6
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Custody and settlement

17/TI/7
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Using bar codes for warehouse control

17/TI/8
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

BusinessWorks

17/TI/9
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Determination of near optimal stock levels for multi-echelon distribution inventories

17/TI/10
DIALOG(R)File   15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Explore EDI - And let your computers do the talking

17/TI/11
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Defining service levels to evaluate European logistics configurations

17/TI/12
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Technology Trends in Retail: An Executive Overview

17/TI/13
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Small World

17/TI/14
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Painless Prospecting Through Automation

17/TI/15
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Software for Retailers Covers Broad Operations Spectrum

```
Set     Items    Description
S1    3776551    REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR
                 ON(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-
                 W)TIME OR JIT
S2     339807    (STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?
                 OR SALE? ?) (2N)(CONTROL OR MANAGEMENT OR MONITOR? OR REPORT?
                 OR TRACK?)
S3    2177171    AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-
                 STOCK
S4    8912593    LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-
                 TA OR MINIMUM OR MAXIMUM OR MIN()MAX
S5    3061564    DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE
S6    3253571    NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR
                 TRANSMIT OR SEND OR EMAIL OR E()MAIL OR ELECTRONIC()MAIL OR -
                 BULLETIN()BOARD
S7    7745476    MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-
                 OM? ?
S8       5068    S1(5N)S2
S9     148741    S6(10N)S7
S10       129    S8(S)S9
S11        45    S10(S)(S3 OR S4 OR S5)
S12    608816    (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER)(1W)(COMME-
                 RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
                 DERING)
S13         6    S11(S)S12
S14        18    S11 NOT PY>2001
? show files
File  20:Dialog Global Reporter 1997-2004/Nov 10
          (c) 2004 The Dialog Corp.
```

14/3,K/2
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

19312779 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Yantra Extends Leadership In Multi-Enterprise Order and Inventory Management
PR NEWSWIRE
October 15, 2001
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 807

   ... order and inventory management functionality fully integrated with dynamic business process modeling, role-based participant **management** , deep event and **alert management** and business performance measurement.

14/3,K/3
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

18757934 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Lexnet Consulting Group Significantly Enhances CRM Functionality With Alert Messaging Technology
BUSINESS WIRE
September 11, 2001
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 356

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   Technology include: notifying management by e-mail when sales opportunities have reached a critical stage; **automatically** forwarding call reports to **sales management** as **e - mail** attachments; **alerting** staff to pending maintenance or support renewal dates; notifying channel partners of new leads; and...

14/3,K/4
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

16344009 (USE FORMAT 7 OR 9 FOR FULLTEXT)
MindArrow's Messenger Suite Available for Integration with Onyx CRM Solution; Self-Service Sales and Marketing Tool Enhances CRM Offering
BUSINESS WIRE
April 25, 2001
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 669

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   engage customers at an enhanced level by combining the power of Onyx's customer relationship **management** with **dynamic sales** and marketing **e - mail** communications delivered as MindArrow Messages." MindArrow's comprehensive application suite enhances e-mail communication efforts...

14/3,K/5

DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

15859567   (USE FORMAT 7 OR 9 FOR FULLTEXT)
GlobalWare Strengthens ScanSoft's Worldwide Supply Chain
BUSINESS WIRE
March 28, 2001
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 870

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   ScanSoft's customer P.O. numbers facilitates instantaneous order
tracking and the ability to pre- **notify** customers of shipments.
     "Our business model relative to content **management** and delivery to
the marketplace is compelling to companies like ScanSoft," James R.
Bartlett, CEO...
          /
... GlobalWare Solutions, said. "ScanSoft could have chosen other
manufacturers, but our experience, integrated solution, international
 reach , and commitment to benchmark performance was exactly what they were
seeking."
     About GlobalWare Solutions
     Headquartered...

   14/3,K/8
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

14005652   (USE FORMAT 7 OR 9 FOR FULLTEXT)
Web-based systems help clients manage inventory
Sesha Sam
SOUTH CHINA MORNING POST, p3
November 30, 2000
JOURNAL CODE: FSCP   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 445

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   customised Internet interface for each client; easy inventory
tracking and record keeping; automatic stock replenishment **alerts** ; real-
time confirmation of delivery **status** ; fast and efficient **control** over
all logistics processes with a click on the keyboard.
     The new joint venture's...

   14/3,K/9
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

13864839   (USE FORMAT 7 OR 9 FOR FULLTEXT)
New medical e-procurement system
Ferina Manecksha
NEW STRAITS TIMES (MALAYSIA)
November 20, 2000
JOURNAL CODE: FNST   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 587

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   control, drug replenishment alert, automatic online purchase of
drugs and automatic report of existing stock **levels** of every drug in a
clinic.
        The software will be given free to the clinics...

   14/3,K/12
DIALOG(R)File   20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

11522361   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**MAPICS,   Inc. Delivers New Applications and Increased Functionality,
   Empowering Manufacturers to Evolve to e-Business**
BUSINESS WIRE
June 15, 2000
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 1028

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   that extends the functionality of manufacturing order creation,
release, maintenance and closeout. OBPM reduces the **amount** of time it
takes to execute business functions and improves the handling of reporting
discrepancies...

   14/3,K/13
DIALOG(R)File   20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

11026993   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**OrderFusion Announces Industry's Most Comprehensive B2B Sell-Side eCommerce
   Platform**
PR NEWSWIRE
May 15, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 1414

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   invoices and statements, issue credit/debit memos, perform both
adjustments and transfers between accounts, and **update** buyers' credit
limits and **status** in eOrder **Management** . -- eAnalytics provides
suppliers with post-sales and marketing analysis, including detailed
pre-packaged or customized...

   14/3,K/17
DIALOG(R)File   20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

06068095   (USE FORMAT 7 OR 9 FOR FULLTEXT)
Multiactive Software Ships Entice! E-business Solution
PR NEWSWIRE
July 06, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 870

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   marketing and promotion techniques, and the development of a
one-to-one customer marketing experience. -- **Interactive Sales** and
Customer **Management** -- Entice! builds on proven sales methodology and
processes with a robust account management module. The...

... indicators are also reported in real-time, providing executives with an
up-to-the-minute **status** of activities, such as Web traffic, projected
online revenue, and marketing campaign effectiveness.
       The Entice...

14/TI/1
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Business Objects Delivers BusinessObjects Application Foundation 2.5

14/TI/2
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Yantra   Extends   Leadership   In   Multi-Enterprise   Order   and   Inventory
   Management

14/TI/3
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Lexnet Consulting Group Significantly Enhances CRM Functionality With Alert
   Messaging Technology

14/TI/4
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

MindArrow's Messenger Suite Available for Integration with Onyx CRM
   Solution; Self-Service Sales and Marketing Tool Enhances CRM Offering

14/TI/5
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

GlobalWare Strengthens ScanSoft's Worldwide Supply Chain

14/TI/6
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

GlobalWare Strengthens ScanSoft's Worldwide Supply Chain

14/TI/7
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

ScanSoft Strengthens Worldwide Supply Chain

14/TI/8
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Web-based systems help clients manage inventory

14/TI/9
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

New medical e-procurement system

14/TI/10
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

New medical e-procurement system

 14/TI/11
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

SPECIAL FEATURE: Global Access: Mobility to the max

 14/TI/12
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

**MAPICS,   Inc. Delivers New Applications and Increased Functionality,
    Empowering Manufacturers to Evolve to e-Business**

 14/TI/13
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

**OrderFusion Announces Industry's Most Comprehensive B2B Sell-Side eCommerce
    Platform**

 14/TI/14
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

**TIBBETT & BRITTEN: Tibbett & Britten and Woolworths in 'intelligent
    tagging' trials**

 14/TI/15
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

**w-Trade Technologies' New Wireless Financial Application Suite Makes
    Handheld Access to Trading, Banking, Research, and Other Integrated
    Financial Services a Reality for Consumers**

 14/TI/16
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

**Noodle   Kidoodle   Announces   Launch   of   New   E-Commerce   Website   -
    NoodleKidoodle.com**

 14/TI/17
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Multiactive Software Ships Entice! E-business Solution

 14/TI/18
DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

UpShot Corporation Opens First International Office in Canada

```
Set     Items    Description
S1      849105    REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR
                  ON(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-
                  W)TIME OR JIT
S2     1861988    STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?
                  OR SALE? ?
S3     2088255    CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?
S4      557547    AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-
                  STOCK
S5     1506243    LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-
                  TA OR MINIMUM OR MAXIMUM OR MIN()MAX
S6      473036    DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE
S7      635226    NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR
                  TRANSMIT OR SEND OR EMAIL OR E()MAIL OR ELECTRONIC()MAIL OR -
                  BULLETIN()BOARD
S8     1702114    MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-
                  OM? ?
S9      212691    (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER)(1W)(COMME-
                  RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
                  DERING)
S10     115384    S2(2N)S3
S11       2728    S10(5N)S1
S12      41238    S7(10N)S8
S13         65    S11(S)S12
S14         18    S13(S)(S4 OR S5 OR S6)
S15          6    S14 AND S9
S16         16    RD S14 (unique items)
S17         10    S16 NOT PY>2001
? show files
File 610:Business Wire 1999-2004/Nov 10
        (c) 2004 Business Wire.
File 810:Business Wire 1986-1999/Feb 28
        (c) 1999 Business Wire
File 476:Financial Times Fulltext 1982-2004/Nov 10
        (c) 2004 Financial Times Ltd
```

17/3,K/2   (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2004 Business Wire. All rts. reserv.

00584078 20010911254B6421 (USE FORMAT 7 FOR FULLTEXT)
**Lexnet Consulting Group Significantly Enhances CRM Functionality With Alert
Messaging Technology**
Business Wire
Tuesday, September 11, 2001 15:10 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 358

Examples of **Alert** Messaging Technology include: notifying **management** by
 e - mail
when sales opportunities have **reached** a critical stage; **automatically**
forwarding call reports to **sales   management** as **e - mail** attachments;
alerting
staff to pending maintenance or support renewal dates; notifying channel
partners of new leads; and...

17/3,K/3   (Item 3 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2004 Business Wire. All rts. reserv.

00506810 20010425115B6544 (USE FORMAT 7 FOR FULLTEXT)
**MindArrow's Messenger Suite Available for Integration with Onyx CRM
Solution; Self-Service Sales and Marketing Tool Enhances CRM Offering**
Business Wire
Wednesday, April 25, 2001 08:01 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 680

...at Onyx Software. "With the
fully integrated solution, companies can engage customers at an enhanced
level
by combining the power of Onyx's customer relationship **management** with
dynamic
 sales and marketing **e - mail** communications delivered as MindArrow
Messages."

MindArrow's comprehensive application suite enhances e-mail communication
efforts...

17/3,K/4   (Item 4 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2004 Business Wire. All rts. reserv.

00488927 20010328087B8128 (USE FORMAT 7 FOR FULLTEXT)
**GlobalWare Strengthens ScanSoft's Worldwide Supply ChainPartnership with
GlobalWare Solutions allows ScanSoft to achieve significant productivity
benefits through operationally-efficient fulfillment services**
Business Wire
Wednesday, March 28, 2001 10:51 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 868

...productivity gains."

A key enabler is ScanSoft's access to real-time inventory information, order
 status , and shipping information through GlobalWare's online tools. These
automated systems will improve ScanSoft's...

...customer orders and
inventory. GlobalWare's integration of ScanSoft's customer P.O. numbers
facilitates **instantaneous   order   tracking** and the ability to pre-
notify
customers of shipments.

"Our business model relative to content **management** and delivery to the
marketplace is compelling to companies like ScanSoft," James R. Bartlett,
CEO...

...GlobalWare Solutions, said. "ScanSoft could have chosen other
manufacturers, but our experience, integrated solution, international
reach ,
and commitment to benchmark performance was exactly what they were
seeking."

    About GlobalWare Solutions

Headquartered...

 17/3,K/8   (Item 8 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2004 Business Wire. All rts. reserv.

00117278 19991011284B0001   (USE FORMAT 7 FOR FULLTEXT)
**(SAP.)   SAP Extends Comprehensive Telecommunications Solution Through
mySAP.com to Include Integrated Customer Relationship Management**
Business Wire
Monday, October 11, 1999 03:17 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 1,228

 .:.the
following key areas:

--   Service provisioning effectively supports product or service
      sales; order generation and **order   management** ; escalation
       management ; and order **status** inquiry up to **automatic** customer
       notifications . An easy-to-use product catalog, available through
      the Internet, allows for quick product ordering...

17/TI/1   (Item 1 from file: 610)

Business   Objects   Delivers   BusinessObjects   Application   Foundation
2.5-Leading Analytic Application Framework Provides Enhanced Dashboard
Features and Real Time Alerts For Building Enterprise Applications

17/TI/2   (Item 2 from file: 610)

Lexnet Consulting Group Significantly Enhances CRM Functionality With Alert
Messaging Technology

17/TI/3   (Item 3 from file: 610)

MindArrow's .Messenger Suite Available for Integration with Onyx CRM
Solution; Self-Service Sales and Marketing Tool Enhances CRM Offering

17/TI/4   (Item 4 from file: 610)

GlobalWare   Strengthens   ScanSoft's Worldwide Supply ChainPartnership with
GlobalWare Solutions allows ScanSoft to achieve significant productivity .
benefits through operationally-efficient fulfillment services

17/TI/5   (Item 5 from file: 610)

MAPICS,   Inc. Delivers New Applications and .Increased Functionality,
Empowering Manufacturers to Evolve to e-Business

17/TI/6   (Item 6 from file: 610)

Culinary Software Services Debuts BevTec for Windows 98/95/NT/2000 at
International Food & Beverage Expo

17/TI/7   (Item 7 from file: 610)

Noodle   Kidoodle   Announces   Launch   of   New   E-Commerce   Website   -
NoodleKidoodle.com

17/TI/8   (Item 8 from file: 610)

(SAP.)   SAP Extends Comprehensive Telecommunications Solution   Through
mySAP.com to Include Integrated Customer Relationship Management

17/TI/9   (Item 1 from file: 810)

**Dendrite Reports Highest Quarterly Revenues in its History - Service
    Revenues up 19.5% from Last Year's Third Quarter**

 17/TI/10   (Item 1 from file: 476)
DIALOG(R)File 476:(c) 2004 Financial Times Ltd. All rts. reserv.

Contracts / Ericsson Information Systems

```
Set      Items    Description
S1       863436   REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR
                  ON(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-
                  W)TIME OR JIT
S2       1846961  STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?
                  OR SALE? ?
S3       2322885  CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?
S4       538946   AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-
                  STOCK
S5       1634880  LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-
                  TA OR MINIMUM OR MAXIMUM OR MIN()MAX
S6       560659   DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE
S7       756860   NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR
                  TRANSMIT OR SEND OR EMAIL OR E()MAIL OR ELECTRONIC()MAIL OR -
                  BULLETIN()BOARD
S8       1826282  MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-
                  OM? ?
S9       129224   S2(2N)S3
S10      2403     S9(5N)S1
S11      40056    S7(10N)S8
S12      54       S10(S)S11
S13      28       S12(2S)(S4 OR S5 OR S6)
S14      131156   (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER)(1W)(COMME-
                  RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
                  DERING)
S15      6        S13(2S)S14
S16      6        RD (unique items)
S17      27       RD S13 (unique items)
S18      11       S17 NOT PY>2001
? show files
File 613:PR Newswire 1999-2004/Nov 10
         (c) 2004 PR Newswire Association Inc
File 813:PR Newswire 1987-1999/Apr 30
         (c) 1999 PR Newswire Association Inc
File 634:San Jose Mercury  Jun 1985-2004/Nov 09
         (c) 2004 San Jose Mercury News
File 624:McGraw-Hill Publications 1985-2004/Nov 05
         (c) 2004 McGraw-Hill Co. Inc
```

18/3,K/1   (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire

00656943 20011015NEM034 (USE FORMAT 7 FOR FULLTEXT).
Yantra Extends Leadership In Multi-Enterprise Order Andto Commence
PR Newswire
Monday, October 15, 2001 07:57 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 809

TEXT:
...yantra.com), the leading provider of multi-enterprise commerce
management
solutions, today announced the immediate **availability** of Version 4.0 of
its
multi-enterprise order and inventory management suite. The new release
extends Yantra's product leadership by providing best-of-breed **order** and
 inventory management functionality fully integrated with **dynamic**
business
process modeling, role-based participant **management** , deep event and
alert
 management and business performance measurement.
     (Photo: http://www.newscom.com/cgi-bin/prnh/20000705/YANTLOGO)
     Target , Motorola, Enron Industrial Markets and APL Direct Logistics
were
among the first customers to take...

...and purchase orders across
extended value chains."
     "Solid architecture underpins Yantra's Multi-Enterprise Commerce
 Management ," commented AMR Research in its August 21 AMR **Alert** .
"Yantra has
built an infrastructure layer -- a common data model, transaction workflow,
participant management and...

18/3,K/8   (Item 2 from file: 813)
DIALOG(R)File 813:PR Newswire

1310357   SFM042
First Web-Powered SFA Application Ready for Download

DATE: July 20, 1998   11:00 EDT   WORD COUNT: 1,021

... information from disparate data sources within a single browser-based
display. Live reports that include **Dynamic** Forecasting gives **sales** reps
and **management** an up-to-the moment measurement of the sales outlook.
Strategic intelligence can be disseminated effectively throughout the
organization, as well as company information such as price changes,
inventory **updates** , and late-breaking announcements.

     Sales **managers** and executives enjoy real-time access to sales
 updates without having to interrupt sales personnel in the field, with a
central information repository providing...

... virtual sales organization consisting of widely dispersed 'road
warriors' needs an application that can be **reached** via a Web browser from

anywhere, anytime," said Tim Bajarin of Creative Strategies. "Any company
...

 18/3,K/11   (Item 1 from file: 624)
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

01154991
e-Business Enabler: SpaceWorks, Inc.:   GEAE picks unknown over Netscape to
    build its e-business backbone.
By Donna Kaulkin
Overhaul & Maintenance, Vol. VII, No. 1, Pg 64
January/February, 20
JOURNAL CODE: OM
SECTION HEADING: E-BUSINESS/INFORMATION TECHNOLOGY
WORD COUNT: 824

TEXT:

... days a week, self-service Web sales channel. OrderManager enables GEAE,
for instance, to deliver **real** -time product selection and pricing, **order**
 submission, **order   management** , fulfillment and tracking, as well as
inventory **availability   updates** and account **status** reports. SpaceWorks
 estimates that OrderManager can help companies reduce transaction costs by
as much as...

18/TI/1   (Item 1 from file: 613)

Yantra Extends Leadership In Multi-Enterprise Order Andto Commence

18/TI/2   (Item 2 from file: 613)

UBICS, Inc. Acquires Stake in DSF InternetFourth Quarterss

18/TI/3   (Item 3 from file: 613)

Ubics, Inc. Announces Memorandum of Understanding to Acquire 70% Majority
Stake in New Delhi-Based Dsf Internet Services Pvt Ltd.

18/TI/4   (Item 4 from file: 613)

Scansoft Strengthens Worldwide Supply Chain

18/TI/5   (Item 5 from file: 613)

W-Trade Technologies' New Wireless Financial Application Suite Makes
Handheld Access to Trading, Banking, Research, And Other Integrated
Financial Services A Reality for Consumers; First-to-Mark

18/TI/6   (Item 6 from file: 613)

Providential Brokers to Provide E-Gate Financial Tools For Their Clients
Effective November 1, 1999

18/TI/7   (Item 1 from file: 813)

Joseph Charles & Associates, Inc. Initiates Coverage on Workflow Management
     with a Buy Rating...12-Month Target Price $12

18/TI/8   (Item 2 from file: 813)

First Web-Powered SFA Application Ready for Download

18/TI/9   (Item 3 from file: 813)

Opis Corporation Announces SupportExpress 3.1; New Release Includes
     Breakthrough Integrated Defect Management and Enhanced Customization

18/TI/10   (Item 4 from file: 813)

MANZANITA ADDS TWO NEW MODULES TO BUSINESSWORKS FOR WINDOWS ACCOUNTING

18/TI/11   (Item 1 from file: 624)

e-Business Enabler: SpaceWorks, Inc.:   GEAE picks unknown over Netscape to build its e-business backbone.

```
Set      Items    Description
S1     5580199    *deleted*  REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC?
                  OR LIVE OR ON(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV?
                  OR JUST(1W)TIME OR JIT
S2    14324681    *deleted*  STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY -
                  OR ORDER? ? OR SALE? ?
S3    15642322    *deleted*  CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR
                  TRACK?
S4     3405942    AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-
                  STOCK
S5    10600935    LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-
                  TA OR MINIMUM OR MAXIMUM OR MIN()MAX
S6     3614328    DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE
S7     4453915    NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR
                  TRANSMIT OR SEND OR EMAIL OR E()MAIL OR ELECTRONIC()MAIL OR -
                  BULLETIN()BOARD
S8    13214653    MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-
                  OM? ?
S9      945582    S2(2N)S3
S10      25057    S9(5N)S1
S11       1865    S10(S)S4
S12     247875    S5(5N)S6
S13          7    S11(S)S12
S14        310    S11(S)(S5 OR S6)
S15         12    S14(S)(S7(10N)S8)
S16    1109342    (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER)(1W)(COMME-
                  RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
                  DERING)
S17        205    S14(S)(S7 OR S8)
S18         16    S17(S)S16
S19         42    S17(2S)S16
S20         21    RD (unique items)
S21         18    S20 NOT PY>2001
? logoff hold
File   9:Business & Industry(R)  Jul/1994-2004/Nov 08
         (c) 2004  The Gale Group
File 275:Gale Group Computer DB(TM) 1983-2004/Nov 10
         (c) 2004 The Gale Group
File 621:Gale Group New Prod.Annou.(R) 1985-2004/Nov 09
         (c) 2004 The Gale Group
File 636:Gale Group Newsletter DB(TM) 1987-2004/Nov 09
         (c) 2004 The Gale Group
File  16:Gale Group PROMT(R) 1990-2004/Nov 09
         (c) 2004 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
         (c) 1999 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2004/Nov 10
         (c)2004 The Gale Group
```

21/3,K/4   (Item 1 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

02952937   Supplier Number: 76932261   (USE FORMAT 7 FOR FULLTEXT)
**SatisFusion Announces the First Comprehensive Online Parts Ordering System
  Designed to Deliver Added Value to the Service Industry.**
Business Wire, p0180
August 2, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 598

...   features:
    -- Online ordering;

    -- Order status inquiry;

    -- Personalized profile details;

    -- A powerful online help section.
      The **Online** Parts **Ordering** feature enables authorized service
centers to find parts by model number, part number and view...

...an issue concerning the amount of time it takes to fill out forms. The
new **Online** Parts **Ordering** System lets servicers upload their parts
requests directly from their own internal computer systems, reducing time
and duplication of effort.
      Providing flexible real-time order tracking and **status** , the Online
 Status Inquiry feature has been designed to allow service centers to
search for orders by customer name, order date or part **number** . This
feature also gives service centers added **control** in monitoring shipping
dates and customer accounts.
      The SatisFusion **Online** Parts **Ordering** System provides the
highest level of customization through its personalized Profile Section. In
this area...

...including credit terms, shipping procedures and more.
      To obtain more information on the new SatisFusion **Online** Parts
Ordering System or to schedule a demonstration, contact SatisFusion at
877/542-1700.
      About SatisFusion
      With...

21/3,K/5   (Item 2 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

02733957   Supplier Number: 67371672   (USE FORMAT 7 FOR FULLTEXT)
Office Depot Launches Second International E-Commerce Site.
Business Wire, p2318
Nov 28, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 673

...   Access Office Depot on The Web
      at www.officedepot.fr
      The Company Has Eleven Unique **E - Commerce** Sites Around The World

Office Depot, Inc. (NYSE:ODP), the world's largest seller of office products, announced that it has launched a new **electronic   commerce** site for its office supplies in France under its Office Depot brand name (www.officedepot...

...2000.
This new French Web site incorporates many innovative features including Quick Order by Stock **Number** , which enables Office Depot customers to enter catalog orders online and Supplies QuickFind, which helps customers identify the correct supplies for their business machines. It also functions on **real - time   inventory** , keeping **track** of what is actually available and **in   stock** . With www.officedepot.fr, Office Depot customers in France, in addition to shopping its **stores** , now have an easy-to-use **electronic   commerce** site to make their everyday and major office supply purchases.
The new Internet site will...

 21/3,K/7   (Item 4 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

02646950   Supplier Number: 65269228 (USE FORMAT 7 FOR FULLTEXT)
Actinic Software Launches Major Upgrade to Actinic Catalog E-Commerce Software For Small- To Medium-Sized Businesses.
PR Newswire, pNA
Sept 18, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 881

...   Inventory Monitoring
Actinic Catalog 4.0 enables businesses to set stock levels by product, and **automatically   monitors** and **updates   inventory** after every purchase is processed. Orders for **out** -of- **stock** items can be automatically suspended. Actinic Catalog also supports back order processing, enabling vendors to easily handle requests for **out** -of- **stock** items.
High-Speed Search Capabilities
To make it even easier for **online   shoppers** to find the items and information they need, Actinic Catalog 4.0 automatically builds an...

 21/3,K/8   (Item 5 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

02479575   Supplier Number: 61800311 (USE FORMAT 7 FOR FULLTEXT)
MSC Industrial Direct Co., Inc. to Launch MSCdirect.com.
PR Newswire, pNA
April 10, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 791

...   costs and speeding up transaction flow. Functionality includes on-line account set up and account **management** , **real - time   inventory availability** , **real - time   order   tracking** and on-line payment. Orders will be fulfilled through MSC's network of four distribution...

shipments online using a live link to shipping information. The **store** is currently available in French and English, and will soon be available in Spanish.
    The...

  21/3,K/11   **(Item 8 from file: 621)**
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

01579524   Supplier Number: 48051713 (USE FORMAT 7 FOR FULLTEXT)
Pomeroy Computer Resources, Inc., a Top-Tier Network Integrator, Chooses SpaceWorks as 'Extranet Commerce' Partner
PR Newswire, p1014DCTU031
Oct 14, 1997
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 666

   ...   Md., Oct. 14 /PRNewswire/ -- SpaceWorks, Inc., a fast-emerging leader in the business-to-business **Internet commerce** arena, today announced that Pomeroy Computer Resources, Inc. (Hebron, KY), a $475 million publicly traded network integrator, has selected the Company's OrderManager software to create a Web-based, **real - time electronic order management** environment. Using OrderManager, Pomeroy will provide its FORTUNE 1000 customers and field sales executives with real-time, 24x7 Internet-based **electronic ordering** and access to data in back-end Pomeroy systems responsible for product catalogs, inventory **levels** , pricing lists, order tracking and account **status** .
    "We took a close look at several vendors, including pcOrder and Elcom's PECOS. They...
...In selecting SpaceWorks, we tapped the winner of the Gartner Group's 'Business-to-Business **Electronic Commerce** over the Internet'."
    In addition to creating extranet links to its corporate customers, Pomeroy's...

  21/3,K/12   **(Item 9 from file: 621)**
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

01413264   Supplier Number: 46604246 (USE FORMAT 7 FOR FULLTEXT)
MICROSOFT AND VERIFONE ANNOUNCE STRATEGIC AGREEMENT TO DELIVER COMMERCE-ENABLED INTERNET RETAILING SOLUTIONS
News Release, pN/A
August 5, 1996
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 756

   (USE FORMAT 7 FOR FULLTEXT)
TEXT:
...Microsoft Corporation today announced a major agreement to deliver and distribute a comprehensive solution for **Internet retailing** by incorporating VeriFone virtual point-of-sale (vPOS) software into Microsoft Merchant System. The combination of Microsoft Merchant System and VeriFone vPOS software represents the first deployment of a dual **Internet retailing** and payment solution and is available today to merchants participating in the Microsoft Merchant System...

...compelling solution that combines powerful, easy-to-use tools for creating and managing an online **store** with real-world payment processing," said Bill Gates, chairman and CEO of Microsoft. "VeriFone's payment solution helps Microsoft provide merchants with the transaction capabilities required to make **Internet commerce** a reality today." "We are very pleased to be able to join Microsoft's leadership ability in creating software applications, and its innovative approach to **Internet commerce** software with VeriFone's leadership in secure payment transaction products," said Hatim A. Tyabji, chairman...

...of global merchants and financial institutions, this agreement should further accelerate the deployment of secure **Internet commerce** ." Microsoft Merchant System is an integrated **Internet retailing** solution that allows companies to develop Internet storefronts quickly and easily. Microsoft Merchant System is designed to provide unparalleled functionality for **Internet commerce** , including detailed user and **order tracking** , the ability to conduct **dynamic** promotion-based merchandising, support for any product database schema, extensible APIs, and **store** creation tools such as sample **store** templates and support for most HTML authoring tools. This integrated solution is intended to reduce the **amount** of custom development time and effort required by companies to set up a commerce site on the Internet. VeriFone's **Internet commerce** products, vPOS and vGATE, provide open Internet payment solutions for financial institutions and merchants. The...
...beta program that begins today. The final Microsoft Merchant System product is scheduled for general **availability** in the fourth quarter, 1996. Bank-specific VeriFone vPOS software is also scheduled to be...

 21/3,K/13   (Item 10 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

01375269   Supplier Number: 46341399   (USE FORMAT 7 FOR FULLTEXT)
**PeopleSoft Ships Order Management Application; Distribution Software Suite
   Gains Customer Acceptance.**
Business Wire, p4300046
April 30, 1996
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1161

...   customer service needs of today's multinational and multi-site businesses. The product applies powerful **electronic commerce** , workflow, and multimedia technology to enhance the information containedin sales orders and automate the sales order cycle.
     Unlike traditional distribution systems, which seldom take into account related manufacturing processes, PeopleSoft **Order Management** provides **real - time** manufacturing and customer information online through tight integration with PeopleSoft Manufacturing, currently under development. This...

...to dynamic supply information across the entire supply chain. By utilizing PeopleSoft Workflow capabilities, Order **Management** enables proactive **notification** of credit limits and shipment **status** to improve and enhance customer relations. For instance, if a customer is close to **reaching** a credit limit, People Soft Order **Management** proactively notifies a customer service representative who can then **alert** the customer and resolve the problem before a crucial order or shipment is affected.

"PeopleSoft...

21/3,K/14   (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2004 The Gale Group. All rts. reserv.

04749874   Supplier Number: 63991760   (USE FORMAT 7 FOR FULLTEXT)
Prevent your customers losing sight of orders placed online; Web-Fulfilment
  delivers online order tracking and real-time payment processing.
M2 Presswire, pNA
August 10, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 755

...   Web-Fulfilment Limited (WFL), the e-fulfilment specialist, has
today announced the availability of its **Online   Order** Tracking Service,
an innovative facility that allows **Internet   shoppers** to track their
orders online, whilst the new Client **Management** System enables WFL's
clients to .**monitor   sales** and **stock   levels** in **real - time** via the
Web.
     "Our **Online** Customer **Order** Tracking Service enables our clients'
customers to monitor their order status over the Internet. All...happy."
     Fully integrated with the other components of WFL's comprehensive
e-fulfilment system, the **Online   Order** Tracking Service includes
customer response and is accessed through a client's own website.
     The...

21/TI/1   (Item 1 from file: 9)
DIALOG(R)File   9:(c) 2004 The Gale Group. All rts. reserv.

GBP1 billion online sales by 2005

21/TI/2   (Item 1 from file: 275)
DIALOG(R)File 275:(c) 2004 The Gale Group. All rts. reserv.

**Site Selection - The three rules of retailing-location, location, and
  location-extend to e-commerce.**

21/TI/3   (Item 2 from file: 275)
DIALOG(R)File 275:(c) 2004 The Gale Group. All rts. reserv.

Avoid E-Business Project Pitfalls.(Industry Trend or Event)

21/TI/4   (Item 1 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

**SatisFusion Announces the First Comprehensive Online Parts Ordering System
  Designed to Deliver Added Value to the Service Industry.**

21/TI/5   (Item 2 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

Office Depot Launches Second International E-Commerce Site.

21/TI/6   (Item 3 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

**Office Depot Launches Second E-Commerce Site in Japan Under the Office
  Depot Name; The Company Has Eight Unique E-Commerce Sites Around The
  World.**

21/TI/7   (Item 4 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

**Actinic Software Launches Major Upgrade to Actinic Catalog E-Commerce
  Software For Small- To Medium-Sized Businesses.**

21/TI/8   (Item 5 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

MSC Industrial Direct Co., Inc. to Launch MSCdirect.com.

21/TI/9   (Item 6 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

**SpaceWorks Offers Wireless B-to-B e-Commerce Capabilities For Global 2000
  With MobileManager.**

21/TI/10   (Item 7 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

France '98 World Cup Site Uses iCat Software for High-Traffic,
  Multi-Lingual Internet Store

21/TI/11   (Item 8 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

Pomeroy Computer Resources, Inc., a Top-Tier Network Integrator, Chooses
  SpaceWorks as 'Extranet Commerce' Partner

21/TI/12   (Item 9 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

MICROSOFT AND VERIFONE ANNOUNCE STRATEGIC AGREEMENT TO DELIVER
  COMMERCE-ENABLED INTERNET RETAILING SOLUTIONS

21/TI/13   (Item 10 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

PeopleSoft Ships Order Management Application; Distribution Software Suite
  Gains Customer Acceptance.

21/TI/14   (Item 1 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

Prevent your customers losing sight of orders placed online; Web-Fulfilment
  delivers online order tracking and real-time payment processing.

21/TI/15   (Item 2 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

Tibbett & Britten and Woolworths in 'intelligent tagging' trials.

21/TI/16   (Item 3 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

New IBM e-commerce software will lead companies into the next generation of
  e-business.

21/TI/17   (Item 4 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

-ICAT: France '98 World Cup site uses iCat software for high-traffic,
  multi-lingual Internet store

21/TI/18   (Item 1 from file: 148)
DIALOG(R)File 148:(c)2004 The Gale Group. All rts. reserv.

webMethods' Web Automation Toolkit Adds Visual Basic and 'Intelligent

Document' Support

```
Set     Items    Description
S1     4230732    REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR
                  ON(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-
                  W)TIME OR JIT
S2     6414575    STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?
                  OR SALE? ?
S3     9757395    CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?
S4     2094110    AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-
                  STOCK
S5     7500950    LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-
                  TA OR MINIMUM OR MAXIMUM OR MIN()MAX
S6     3924914    DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE
S7     2311172    NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR
                  TRANSMIT OR SEND OR EMAIL OR BULLETIN()BOARD
S8     7621994    MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-
                  OM? ?
S9      159406    (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER)(1W)(COMME-
                  RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
                  DERING)
S10     199407    S2(2N)S3
S11       2576    S10(3N)S1
S12       2576    S10(5N)S11
S13        305    S12(S)(S4 OR S5)
S14      34022    S7(5N)S8
S15         10    S13(S)S14
S16          2    S15(2S)S9
S17          9    RD S15 (unique items)
S18      63112    S7(10N)S8
S19         10    S13(S)S18
S20          9    RD (unique items)
S21          5    S20 NOT PY>2001
? show files
File  47:Gale Group Magazine DB(TM) 1959-2004/Nov 10
         (c) 2004 The Gale group
File 570:Gale Group MARS(R) 1984-2004/Nov 09
         (c) 2004 The Gale Group
File 635:Business Dateline(R) 1985-2004/Nov 09
         (c) 2004 ProQuest Info&Learning
File 476:Financial Times Fulltext 1982-2004/Nov 10
         (c) 2004 Financial Times Ltd
File 477:Irish Times 1999-2004/Nov 09
         (c) 2004 Irish Times
File 710:Times/Sun.Times(London) Jun 1988-2004/Nov 04
         (c) 2004 Times Newspapers
File 711:Independent(London) Sep 1988-2004/Nov 09
         (c) 2004 Newspaper Publ. PLC
File 756:Daily/Sunday Telegraph 2000-2004/Nov 10
         (c) 2004 Telegraph Group
File 757:Mirror Publications/Independent Newspapers 2000-2004/Nov 09
         (c) 2004
File 387:The Denver Post 1994-2004/Nov 09
         (c) 2004 Denver Post
File 471:New York Times Fulltext 90-Day 2004/Nov 10
         (c) 2004 The New York Times
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
         (c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2004/Nov 08
         (c) 2004 St Louis Post-Dispatch
File 498:Detroit Free Press 1987-2004/Nov 02
         (c) 2004 Detroit Free Press Inc.
File 631:Boston Globe 1980-2004/Nov 07
```

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        (c) 2004 Boston Globe
File 633:Phil.Inquirer 1983-2004/Nov 09
        (c) 2004 Philadelphia Newspapers Inc
File 638:Newsday/New York Newsday 1987-2004/Nov 08
        (c) 2004 Newsday Inc.
File 640:San Francisco Chronicle 1988-2004/Nov 10
        (c) 2004 Chronicle Publ. Co.
File 641:Rocky Mountain News Jun 1989-2004/Nov 05
        (c) 2004 Scripps Howard News
File 702:Miami Herald 1983-2004/Nov 08
        (c) 2004 The Miami Herald Publishing Co.
File 703:USA Today 1989-2004/Nov 09
        (c) 2004 USA Today
File 704:(Portland)The Oregonian 1989-2004/Nov 08
        (c) 2004 The Oregonian
File 713:Atlanta J/Const. 1989-2004/Nov 07
        (c) 2004 Atlanta Newspapers
File 714:(Baltimore) The Sun 1990-2004/Nov 09
        (c) 2004 Baltimore Sun
File 715:Christian Sci.Mon. 1989-2004/Nov 10
        (c) 2004 Christian Science Monitor
File 725:(Cleveland)Plain Dealer Aug 1991-2004/Nov 08
        (c) 2004 The Plain Dealer
File 735:St. Petersburg Times 1989- 2004/Nov 07
        (c) 2004 St. Petersburg Times
```

21/3,K/1   (Item 1 from file: 47)
DIALOG(R)File   47:Gale Group Magazine DB(TM)
(c) 2004 The Gale group. All rts. reserv.

05974847   SUPPLIER NUMBER: 68648329   (USE FORMAT 7 OR 9 FOR FULL TEXT)
THE HOC 100.(Buyers Guide)
Home Office Computing, 18, 12, 52
Dec, 2000
DOCUMENT TYPE: Buyers Guide   ISSN: 0899-7373   LANGUAGE: English
RECORD TYPE: Fulltext; Abstract
WORD COUNT: 6611   LINE COUNT: 00548

...   3464, www.bizfinity.com)
    For a comprehensive solution that takes Web commerce to the next
level , you've got to see Bizfinity. The site combines a hosted Web store
and shopping cart with **real - time** online accounting and **inventory
management** , so customers **automatically   update** your books as they
order. Scores of added features help your Internet venture run smoothly...

21/3,K/2   (Item 2 from file: 47)
DIALOG(R)File   47:Gale Group Magazine DB(TM)
(c) 2004 The Gale group. All rts. reserv.

03956871   SUPPLIER NUMBER: 14396892   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**Gupta SQLBase Server for NetWare. (version 5.12 from Gupta Corp.) (Software
    Review) (one of seven evaluations of Structured Query Language databases
    for Intel platforms in 'PC-based SQL: time to commit?') (Evaluation)**
Butler, Brian; Canter, Sheryl
PC Magazine, v12, n17, p310(3)
Oct 12, 1993
DOCUMENT TYPE: Evaluation   ISSN: 0888-8507   LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 2776   LINE COUNT: 00213

...   DLLs can be called by stored procedures and triggers. With this
feature, a trigger that **monitors** warehouse **inventory   levels** could
automatically   notify a purchasing **manager** through electronic mail when
stock is too low. Unlike OS/2, NT provides fault protection at the thread
level rather than at the process **level** , so a bad DLL will only bring
down the user thread accessing it.
    A MULTITUDE...

21/3,K/3   (Item 1 from file: 635)
DIALOG(R)File 635:Business Dateline(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

0564372 95-20055
4Home Productions releases simply accounting for Windows version 3.0A
Rizzi, Sue
Business Wire (San Francisco, CA, US) s1 p1
PUBL DATE: 950123
WORD COUNT: 534
DATELINE: Islandia, NY, US

TEXT:

    ...tracks advances, and accommodates two user-definable income fields
and five user-definable deduction fields.

Inventory   Control

Simply Accounting **automatically** **updates** inventory as purchases and
sales are entered. The Inventory Ledger maintains inventory adjustments,
transfers, and current stock **levels** and values, and highlights items to
reorder.

··Project Costing
Project Summary and Project Detail reports...

21/3,K/4   (Item 1 from file: 476)
DIALOG(R)File 476:Financial Times Fulltext
(c) 2004 Financial Times Ltd. All rts. reserv.

0003052741 B05KNA3AGAFT
Contracts / Ericsson Information Systems
Financial Times, Section F5. ED, P 34
Wednesday, November 13, 1985
DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT
Word Count: 221

TEXT:
...modems and dial-up BT lines. When orders are received, the system
reports on the **availability** of stock, and prints out a sales invoice set.
This set is also used as an order picking list. The **stock   control**
module **automatically** **updates** products records, and provides purchase
order lists when required. The system will provide route listings...

21/3,K/5   (Item 1 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2004 Atlanta Newspapers. All rts. reserv.

11180081
DAILY BRIEFING
Atlanta Constitution (AC) - Friday, June 29, 2001
By: From staff and wire reports
Edition: Home Section: Business Page: C2
Document Type: Brief
Word Count: 2,444

... and poultry, the Miami-based fast-food chain said Thursday. Burger King
has been the **target** of a boycott by People for the Ethical Treatment of
Animals, a group that claimed...

...ripping out cows' horns. ''We're ending our Burger King protests and are
examining   other   **targets** ,'' said PETA spokesman Bruce Friedrich.
Distributor expands S. Fulton operation * United Natural Foods will move...

... nurses the ability to swipe patient cards in the hospital's supply
vending   machines,   which **send** transaction notification to Geac's
inventory   control application. In turn, the **inventory   control**
application can then **automatically** issue any necessary replenishments.
MANUFACTURING: BASF to close plant in Texas
    Mount Olive, N.J...

```
Set      Items    Description
S1       15837    REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR
                  ON(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-
                  W)TIME OR JIT
S2       10167    STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?
                  OR SALE? ?
S3       32728    CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?
S4        3618    AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-
                  STOCK
S5       12480    LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-
                  TA OR MINIMUM OR MAXIMUM OR MIN()MAX
S6        2174    DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE
S7       10480    NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR
                  TRANSMIT OR SEND OR EMAIL OR E()MAIL OR ELECTRONIC()MAIL OR -
                  BULLETIN()BOARD
S8       30252    MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-
                  OM? ?
S9        6679    (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER)(1W)(COMME-
                  RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
                  DERING)
S10       1819    S2(2N)S3
S11         89    S10(5N)S1
S12         32    S11(S)(S4 OR S5)
S13         27    S12(S)(S7 OR S8)
S14          5    S13(2S)S9
S15          5    S14 NOT PY>2001
? show files
File 256:TecInfoSource 82-2004/Jul
         (c)2004 Info.Sources Inc
```

15/3,K/1
DIALOG(R)File 256:TecInfoSource
(c)2004 Info.Sources Inc. All rts. reserv.

02682667   DOCUMENT TYPE: Company

Sameday.com (682667)
20490 E Business Pkwy
City of Industry, CA 91789 United States
TELEPHONE: (626) 435-8000
HOMEPAGE: http://www.sameday.com
.EMAIL: info@sameday.com

RECORD TYPE: Directory

CONTACT: Sales Department

STATUS: Active

SALES: NA

PERSONNEL: Nesbitt, Alex, President; Nesbitt, Alex, Chief Executive
    Officer; Hansen, Tom, Chief Operating Officer; Krainin, Andrew, VP
    Marketing; Kummer, Herb, VP; Kummer, Herb, Chief Technology Officer;
    Thompson, Pam, VP Sales; Thompson, Pam, VP Business Development;
    D'Angeli, Louis, VP Operations
REVISION DATE: 20010430

Sameday.com provides services for **e - commerce** businesses that enable
them to greatly improve the efficiency of their supply chains. It enables
...

...hours. Additionally, Sameday.com provides its customers with continual
access to their inventory and the **status** of their orders and deliveries,
no matter where they are located. Another feature of Sameday.com's services
is iShipper, an **order   management** system that **immediately** relays to
online   shoppers the **status** of their order and when they should expect
to receive the delivery.

15/3,K/2
DIALOG(R)File 256:TecInfoSource
(c)2004 Info.Sources Inc. All rts. reserv.

01767743   DOCUMENT TYPE: Product

PRODUCT NAME: DataModes Wholesale Distribution (767743)

DataModes Inc (586803)
4200 Perimeter Center #202
Oklahoma City, OK 73112 United States
TELEPHONE: (405) 947-3887

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020429

DataModes Wholesale Distribution provides an integrated system for order

processing, inventory **control** , and accounting for a wide range of businesses. Customer orders are entered, tracked shipped, and invoiced with an **online** **order** processing system. Order entry **automatically** **updates** invoicing, accounts receivable, **inventory** **control** , and profit reporting. Open orders provide for a **status** report on order backlogs. Customer orders can be entered by line item referencing standard prices and customer discounts. DataModes Wholesale Distribution verifies on-hand **availability** of items at order entry time and simultaneously deducts from inventory. DataModes Wholesale Distribution notifies....

15/3,K/3
DIALOG(R)File 256:TecInfoSource
(c)2004 Info.Sources Inc. All rts. reserv.

01129119   DOCUMENT TYPE: Product

PRODUCT NAME: Photo-shopping.net (129119)

Graphics Development International Inc (417319)
PO Box 6167
San Rafael, CA 94903 United States
TELEPHONE: (415) 479-6935

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 030206

Graphics Development International's Photo-shopping.net is an **e –
commerce** and transaction tracking system that can be customized with branding elements. Photo-shopping.net provides...

...also processes credit card payments. Photo-shopping.net generates inventory, customer, freight, sales, and delivery **status** , and other reports. It also provides **online** **retailers** with remote administration, mailing list generation, and **inventory** **control** features. The system **automatically** generates sales receipts, which are forwarded to customers and companies. Photo-shopping.net provides customers...

15/3,K/4
DIALOG(R)File 256:TecInfoSource
(c)2004 Info.Sources Inc. All rts. reserv.

00134677   DOCUMENT TYPE: Review

PRODUCT NAMES: Ironworks (727822)

TITLE: Order Management: The starting point of the iSource Global
Enabled...
AUTHOR: Murphree, Julie
SOURCE: iSource Business, p43(3) Sep 2001
HOMEPAGE: http://www.isourceonline.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

Ironside Technologies' Ironworks is highlighted in a discussion of the
order **management** market, which is maturing, but provides only the most
rudimentary **levels** of the functions needed. Spokespeople for industry
leaders, including i2 Technologies, Click, NetVendor, Entigo, and...
...Companies, a distributor of equipment and nonfood supplies to the
hospitality industry, chose the Ironworks **Internet   e - commerce** system,
which provides a direct, **real - time** link to a customer **order
management** system. The system provides the most current information for
product **availability** , order confirmation, and shipping details. A full
e-catalog provides customers with full product specifications...

...standards. A visit to Boelter's online system allows a hotel or
restaurant chain's **management** to generate reports based on individual
locations. Among topics covered are the two order **management** views
(outward to the customer and inward to the company) provided, extended
business-to-business (B2B) relationships; and the influence of enterprise
resource planning (ERP) and supply chain ·**management** (SCM) suppliers.

 15/3,K/5
DIALOG(R)File 256:TecInfoSource
(c)2004 Info.Sources Inc. All rts. reserv.

00124567   DOCUMENT TYPE: Review

PRODUCT NAMES: Egreetings (787752)

TITLE: Christmas in July:...lessons learned from last year...
AUTHOR: King, Julia
SOURCE: Computerworld,   v34 n28 p38(2) Jul 10, 2000
ISSN: 0010-4841
HOMEPAGE: http://www.computerworld.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020819

...Christmas shopping season, the online e-tailer was astounded to discover
that customers preferred to **send** the digital 'IOUs' as gifts, rather than
truffles or teddy bears. Sales numbers were between...

...impact sales, such as the server breakdowns experienced last year by
Toys R Us. Among **e - commerce** companies, lack of physical experience in
such areas as operations, marketing, and administration left many **online
shoppers** annoyed about **out -of- stock** notices, late or skipped
deliveries, and too-difficult return policies. Because the **online   retail**
 market is expected to be 85 percent bigger this year, e-tailers have much
more...

...the order-taking side with a back- end database of inventory
information, and will allow **real - time   inventory   level   tracking**
and uploading of new images on an as-needed basis. Egreetings will also
offer digital certificates that can be redeemed at 27 more **online retail**
 partners, including Godiva Chocolatier and FTD.com. Activities underway at
SupremeVideo.com (soon to be...

```
     FILE 'CONFSCI' ENTERED AT 11:18:22 ON 10 NOV 2004
L1      37671 S REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR O
L2       7719 S STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? OR S
L3      89109 S CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?
L4      13427 S AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)STO
L5      36708 S LEVEL? OR QUANTITY OR TARGET? OR AMOUNT OR NUMBER OR QUOTA OR
L6        931 S DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE
L7       2703 S NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? OR TRA
L8      65745 S MANAGER? OR MANAGEMENT OR STORE? OR CONTROL OR STOCKROOM?
L9         44 S (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER)(1W)(COMMERCE
L10       275 S L2(2N)L3
L11         6 S L10(5N)L1
L12         0 S L11 AND (L4 OR L5 OR L6)
L13         0 S L11 AND L7
L14         0 S L11 AND L9
```

AN   93:5246   CONFSCI
DN   93005246
TI   Efficiency of frequency response analysis for evaluating the
      dynamic performance of manufacturing **ordering** and
      control strategies
AU   Ferris, J.S.; Towill, D.R.
CS   Univ. Wales, UK
SO   IEE, Conference Services, Savoy Place, London WC2R 0BL, UK; Telephone:
      071-240 1871 ext. 222; Telex: 261176 IEE LDN G; Fax: 071-497 3633,
      Proceedings.
      Meeting Info.: 923 0596: Third International Conference on Factory 2000 –
      Competitiveness Performance t hrough Advanced Technology (9230596). York
      (UK). 27-29 Jul 1992. Institution of Electrical Engineers (IEE).
DT   Conference
FS   DCCP
LA   UNAVAILABLE
TI   Efficiency of frequency response analysis for evaluating the
      dynamic performance of manufacturing **ordering** and
      control strategies

AN   84:20814   CONFSCI
DN   84032214
TI   Importance of field instrumentation calibration to effective **real
      time inventory** and process **control**
AU   Neesbye-Hanson, O.
CS   Gulf Oil, Houston, TX, USA
SO   1984, Proceedings available: IEEE Service Center, 445 Hoes Lane,
      Piscataway, NJ 08854, USA.
      Meeting Info.: 842 0226: American Control Conference (8420226). San Diego,
      CA (USA). 6-8 Jun 84. American Automatic Control Council;   American Inst.
      Aeronautics & Astronautics;   American Inst. Chemical Engineers;   American
      Soc. Mechanical Engineers;   Instrument Soc. America;   Inst. Electrical &
      Electronics Engineers.
DT   Conference
FS   DCCP
LA   UNAVAILABLE
TI   Importance of field instrumentation calibration to effective **real
      time inventory** and process **control**

AN   82:21171   CONFSCI
DN   82033190
TI   **Merchandise** Planning and **Control**: An
      Interactive Approach
AU   Donofrio, T.J.; Kleinberger, H.
CS   Retail Strategies, Inc., 21 Glenair Ave., Waldwick, NJ 07463
SO   1982, Proceedings available: IIE, 25 Technology Park/Atlanta, Norcross, GA
      30092, Order No. IIE-P-255; ISSN: 0163-5573; 748 pages.
      Meeting Info.: 822 0163: 1982 Annual Industrial Engineering Conference·
      (8220163). New Orleans, LA. 23-27 May 82. Institute of Industrial
      Engineers (IIE);   American Institute of.Industrial Engineers (AIIE).
DT   Conference
FS   DCCP
LA   UNAVAILABLE
TI   **Merchandise** Planning and **Control**: An
      Interactive Approach

```
AN    78:100221  CONFSCI
DN    79040597
TI    Identification of the dynamic model of wholesalers'
      inventory control behavior
AU    Mori, F.
CS    Japan
SO    Preprints (Eng) in Conference Record, for information: IEEE Service
      Center, 445 Hoes Lane, Piscataway, NJ 08854..
      Meeting Info.: International Conference on Cybernetics and Society (784
      2381). Tokyo, Japan. 3-7 Nov 78. Institute of Electrical and Electronics
      Engineers (Systems, Man & Cybernetics Society).
DT    Conference Article
FS    DCCP
LA    UNAVAILABLE
TI    Identification of the dynamic model of wholesalers'
      inventory control behavior

L11   ANSWER 5 OF 6  CONFSCI   COPYRIGHT 2004 CSA on STN
AN    76:8690  CONFSCI
DN    76061977
TI    Real-time inventory management.
AU    Muckstadt, J.A.
SO    Abstracts in  TIMS/ORSA Bulletin" No. 1, 1976, $3: TIMS, 146 Westminster
      St., Providence, RI 02903 or ORSA, 428 East Preston St., Baltimore, Md
      21202..
      Meeting Info.: The Institute of Management Sciences/Operations Research
      Society of America Joint National Meeting  (A761017). Philadelphia,
      Pennsylvania. 31 Mar-2 Apr 76. The Institute of Management Sciences;
      Operations Research Society of America.
DT    Conference Article
FS    DCCP
LA    UNAVAILABLE
TI    Real-time inventory management.

L11   ANSWER 6 OF 6  CONFSCI   COPYRIGHT 2004 CSA on STN
AN    74:21725  CONFSCI
DN    75010268
TI    Interactive goal programming in inventory
      management.
AU    Garrido, B.
CS    Southern Bell Tel & Tel, Miami, Florida.
SO    Abstracts in  ORSA Bulletin," Fall 74; $2.00: ORSA/TIMS Puerto Rico
      Meeting, 428 East Preston St., Baltimore, Md. 21202..
      Meeting Info.: 46th Meeting of Operations Research Society of America/21st
      Meeting of The Institute of Management Sciences (B744010). San Juan,
      Puerto Rico. 16-18 Oct 74. Operations Research Society of America;  The
      Institute of Management Sciences.
DT    Conference Article
FS    DCCP
LA    UNAVAILABLE
TI    Interactive goal programming in inventory
      management.
```